

## TESTIMONIALS

### CHRIS CALCOTT

I engaged the services of Mark Williams and Caroline Edwards some 16 months ago after an initial telephone discussion with Mark 30 months ago.

Having made a decision to emigrate to New Zealand, all your plans for work, home, family and lifestyle hinge on obtaining residency. Quite simply, no residency – no emigration. If you get part way down the road and then can't get residency, you could be left in a horrible stage of limbo, with one foot in UK and one in NZ in any number of aspects (house, job, schooling, promises to family, friends, money half in UK half in £ and half in \$ – (rather like a bad disaster film that we all cringe at and never think could happen to us.) The process itself is not easy, the rules change and the stakes are high.

Mark is a solicitor with great knowledge of the system, gives you a clear and honest appraisal of your chances and the risks; and specialises in difficult cases. He likes to have an initial telephone consultation at the beginning to find out about your case and get a clear idea of what strategy to take and what your time scales are. He will also get involved at major decision cross roads and as difficult or complicated issues arise. He has a very sharp mind and for those who like straight answers and a solicitor who will make decisions and not sit on the fence unnecessarily – he's your man.

Caroline handles your day to day case, helps you through the mountain of admin and is in constant contact with Mark over any issues that arise out of the norm. She has an amazing knowledge of the system, gives you very clear advice, is happy to answer all your questions however stupid they may seem. She is constantly available on the phone and by email, is incredibly efficient, understanding, and good at what she does. She adds her own wonderful personal touch to all she does, having herself emigrated from UK. Nothing is too much trouble.

Costs are clearly defined at the outset and very reasonable (a sizeable part of which are for things you have to pay for if you were to do it yourself). If your case becomes extremely complex, you will be advised of the need to pay more, but even then, it is very reasonable.

My experience of their service as professionals in their field has been outstanding. Given the importance of what Mark and Caroline do for you – worth every penny (or cent)! I cannot recommend them highly enough and am very grateful for all their hard work ensuring a successful outcome.

Both Mark and Caroline continued to work in Christchurch throughout the traumas of the earthquake to deliver a brilliant service (it all happened in the middle of key moments of our case). Despite all this, they continued to serve me and my family and ensure that our case was not affected, while their own office and homes had been destroyed. This kind of determination and selfless commitment to their clients is simply an extension of the people they are and their attitude to the life and work.

Chris Calcott

### MARLENE OFFICER

I, Marlene Officer settled here in New Zealand in 2002, and my brother Leslie Officer and family followed in 2008. However, my sister Margaret Labonte who was solely dependant on us, did not meet the age criteria. Whilst INZ understood the issue, they followed their rules and declined all attempts through Members of Parliament and our own personal pursuit of obtaining a discretionary decision. My sister was served with a removal order in October 2009. As one can imagine this was an extremely distressing time for her and our family.

At this point we realised that we needed an immigration lawyer, but felt daunted by the task of researching through all who are available in



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### MARLENE OFFICER (Con't)

Christchurch. Fortunately, I met someone who recommended Mark Williams and described him as “If you want someone who wins, then Mark is your man”. These words were the reason we chose Mark Williams of Lane Neave Lawyers. On meeting Mark, we felt confident by his assessment and clear direction as to how we could secure Margaret’s residency. His professionalism is clad in empathy, tenacity, determination and dedication. At all times, we never felt rushed and were made to feel that we were important, and that he believed in our case. His determined and unwavering belief led to obtaining the award of residence to Margaret from the Immigration and Protection Tribunal.

In 2010 when preparing the Appeal, we were introduced to Nicola Robertson who is an appeal specialist who worked with Mark on our case. Nicola exudes confidence, professionalism, knowledge, and transparency in her actions and direction, which I would suggest is Lane Neave’s signature.

We end with gratefulness in our hearts and highly recommend that Mark Williams and Nicola Robertson be chosen to assist you in your migration journey to New Zealand, and working through the New Zealand immigration laws.

Marlene Officer, Leslie Officer and Margaret Labonte

### IAN & JACQUI SERGEANT

We are writing to record our views regarding our decision to engage the services of Lane Neave, with reference to our desire to reside and work in New Zealand (via the UK).

In October 2010, Caroline Edwards contacted us with the news; “Congratulations!” Later that day I called her office to offer a testimonial. It is at this point we realised so many others with differing ‘routes’ to New Zealand all recorded a tale with familiar names and messages. Here’s ours.

We were introduced to Mark Williams (telephone) in August 2008 to discuss options that best suited our personal situations and to achieve our goals. His assessment, based on the verification of the details we provided, was that he was happy to proceed. Naturally, we enquired what our chances were? “We only take on cases that we are certain will succeed” was the response.

We decided to re-visit New Zealand in January 2009 as part of our final decision making process and agreed to meet with Mark in their offices in Christchurch. At this point we became aware we were dealing with professionals. This assessment held true until this week (October 2010) when we were granted residency.

The process of gaining a work visa and residency ran in tandem. Be warned, the process is testing. However, we are of the opinion that the professionalism of the organisation, their ability to work well with INZ and the personal touch from Caroline Edwards, led to a happy conclusion. Looking back, we could not have navigated this process as quickly without Lane Neave.

It is worth noting too that some associates suggested by Lane Neave (Anglo Pacific, HIFX, etc) turned out to be good recommendations.

Our appreciation to you all. 10/10

Ian & Jacqui Sergeant – New Zealand!

### VINNY AND BECKY RICHMOND

A little while back my partner and I were trying to get her visa renewed, immigration wasn’t the most helpful to us during this process so we were left with no other choice than to talk to a solicitor, after hours of searching and trying to track down a good firm to work with we stumbled across Lane Neave, I have to say that our expectations were very high as we are both very professional people.

Through the process we worked with Nicola Appleton regarding the visa gathering information and discussing our options with her.

We came to the agreement with her help that a Partnership visa was the most practical way to go plus it fits our lifestyle perfectly. Her information was not only appropriate but also very useful and thorough in all aspects, her professionalism and attention to detail were amazing and also very crucial in getting the perfect results we were after.



LANE NEAVE LAWYERS, NEW ZEALAND

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### **VINNY AND BECKY RICHMOND** (Con't)

You hear stories from people all over saying how much they cannot stand lawyers and that they think they do not speak a word of truth, well I can safely say that Nicola as a person and as a lawyer is the complete opposite. She has helped us through a tough time and allowed us to live our lives together the way we want to, and this simply couldn't be done without her and her firm's great attitude towards understanding the needs of their clients and genuinely wanting to help them. I have no hesitation in recommending Lane Neave Lawyers to anyone who may need their help, they will not be disappointed and I know they will have an enjoyable and stress free experience with them as we did.

Thank you so much this couldn't have been achieved without you.

Vinny and Becky Richmond

### **TALITA VD MERWE**

After my daughter's personal application for a work permit was declined by Immigration New Zealand, I then decided to contact Lane Neave for assistance. Not only did they help her to obtain a work permit, but in the meantime have also successfully applied for residency on her behalf.

Lane Neave is one of the most professional firms I have ever dealt with and I recommend them without hesitation. Special thanks to Mark who went out of his way to help us, even after hours.

Talita vd Merwe

### **KES AND SHABANA MODAK**

Deciding to leave behind our family, friends and life in the UK and looking to start a new one thousands of miles away in New Zealand was a scary and daunting prospect. With two young children in tow, a life in NZ sounded exciting and full of opportunities but scary nonetheless. The decision to start our adventure was only the beginning; the next and biggest part was filling out the paperwork! Getting the immigration process to run smoothly the first time was imperative. With so many questions to ask about the process and on top of the long hours I was working in the UK we knew that it was better to have the expertise of an experienced immigration law firm rather than going it alone.

We'd looked into a few immigration advisers but Mark Williams was recommended to us by a NZ recruitment agency and it turned out to be a very good recommendation. Along with Caroline Edwards, Mark gave us great advice from the start. He was knowledgeable, honest and upfront about the immigration process, he didn't give us any misconceptions and was clear from the outset about what to expect. But best of all Mark & Caroline were patient. We dealt with Caroline a bit more than Mark and she always had time for our questions and put us at ease. This was especially helpful when it came round to having our immigration interview.

We are very glad with our decision to use Lane Neave. This was all so important to us that it just wasn't worth taking the risk in getting the immigration process wrong. Using Lane Neave was money well spent and if I can convince my parents to move out here I know the first place I will tell them to go for advice.

Kes & Shabana Modak

### **MUTLEY AND JUDY VAUGHAN**

If you want a job done well then ask a professional company who practice with integrity, honesty and with honourable principles. Mark Williams and his team at Lane Neave didn't let us down throughout the immigration process. It would have been fraught, stressful and a traumatic episode in our life had we undertaken the task ourselves.

Immigration at any point of your life is a major enterprise but in our case, time was of the essence. With the solid dependability of Lane Neave the process from start to conclusion was a concise, succinct exercise with a successful outcome. We made the right decision to seek advice from Lane Neave and would not hesitate in thoroughly recommending this prestigious, prominent establishment.



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### MUTLEY AND JUDY VAUGHAN (Con't)

Thank you Mark, Caroline and the team. You all were great!

Mutley and Judy Vaughan

### BRIAN & LESLEY KNOWLES

We decided to move to New Zealand having been there on a few occasions on holiday to visit relatives.

We engaged the services of Lane Neave Lawyers as there were health issues to deal with which we knew we would need help with.

Right from the first phone call with Caroline Edwards & Mark Williams we knew that we had done the right thing! We were made to feel that all would be well and they would take the stress out of all of the procedures, and they did!

Caroline was our main point of call. Each time we contacted her with a problem she sorted it. No matter how small the problem was we were never made to feel that we were being a nuisance. Caroline was so lovely with us.

We have met people over here who are going about obtaining residency themselves without any help and are finding the whole thing rather difficult. One person we met applied for residency well before we did and is still waiting! We are so glad that we had Lane Neave working for us!

We would say that knowing how much is involved in applying for residency and dealings with Immigration we would NEVER advise anyone to do it on their own.

Call Lane Neave! They really are the best!

Brian & Lesley Knowles

### MARC JAMES AND KIRSTEN LOVE

In June 2008 we made a decision that we wanted to leave South Africa and move to New Zealand. We attended an expo in Johannesburg and came across the Lane Neave stall amongst many others and from that first interaction we felt we had made the right decision.

Within a few weeks we had spoken to Mark and Caroline and had started the process of moving to New Zealand. From the very first interaction we had a relaxed but very professional relationship with Mark and Caroline. Their professional advice on the process we were about to enter into was accurate every step of the way and this really helped us get through a naturally stressful process.

We arrived in New Zealand in February 2009 (as the recession hit) and in January 2010 we were issued residency in New Zealand.

We have used the Lane Neave firm for some other legal issues and we can confidently say that you will receive friendly and professional service across the entire firm and can feel confident in the knowledge and ability of each member of the firm.

We have recommended the services of Lane Neave to a number of friends and family who want to begin the immigration process and I have no doubt that they will experience the same professionalism and brilliant customer service that we did. Many look at the cost and say it is too expensive with all the other immigration expenses, but we can assure you that engaging the services of Lane Neave was worth every dollar spent and I would encourage anyone to make this expense work in your budget.

Thank you Mark and Caroline. You have made a HUGE difference to our lives and we are truly grateful. We appreciate your support and services through our immigration process and will continue to engage with Lane Neave Lawyers when needed.

Marc James & Kirsten Love



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### JACKY GUAN

I applied for New Zealand residence almost two years ago. It became a long, complex and confusing process due to health issues, which not only cost my family a lot of time and money but also resulted in our whole family being under considerable pressure. Due to the high levels of stress suffered we almost gave up going through the process at a certain stage.

Fortunately we met Mark and his team at Lane Neave.

We found Mark to be very professional, friendly and highly efficient. We felt a high level of confidence from the moment we met and began dealing with Mark. His knowledge, experience, diligence and resources played a key part in my case. He clearly outlined the specific steps and strategies involved to achieve our aim. The process and communication with Mark and his team were clear and simple and the fees were fair and reasonable. As a result he used his ability to turn what had been a very difficult case into a bright outcome.

I believe Mark should be your first choice if you are experiencing any difficulties with your immigration situation. He and his team have the knowledge, ability, experience and attitude to assist you and your best interests. Save your time and save your money!

Jacky

### JULIE WRAY AND LES HARRISON

Prior to our arrival in New Zealand in September 2008, we had spent the previous 18 months contemplating whether we actually had the courage to up sticks and move to the other side of the world. We started researching New Zealand, the lifestyle and job prospects in an attempt to find out a little about a country that neither myself nor my partner had ever been to and to determine whether we would be able to achieve our dream.

We met Mark Williams at the Expo in Leeds in April 2008. Mark came across as extremely knowledgeable, highly professional and a straight talker. His initial assessment of us was that we would meet the criteria demanded by Immigration New Zealand providing that one of us obtained a job offer in our respective fields.

We therefore set the ball rolling and in September 2008 travelled out to New Zealand in an attempt to find “qualifying” employment. We again met with Mark at Lane Neave’s offices in Christchurch where he reiterated his advice regarding obtaining employment.

Some two weeks into our travels I was offered employment in Wellington. All we had to do now was return to the UK and get the appropriate visa. I was due to start work at the beginning of December 2008 and we arrived back in the UK on 1 November. Needless to say we had a very fraught month getting all the paperwork, medicals and police checks together to send to Mark for him and his team to work their magic. That was in addition to making arrangements to move to the other side of the world. My work visa arrived on 29 November 2008, I was on a plane on 1 December, arrived in New Zealand on 3 December and started work on the 4th.

After the expiry of my probationary period at work Lane Neave advised that we should apply for our residency visas. Without getting professional advice, this was something we would not have considered was possible at that time. With the fantastic assistance of Caroline Edwards the applications were expertly prepared and submitted in June 2009. Our residency visas arrived just before Christmas 2009.

It is many people’s dream to emigrate and although in theory the idea sounds wonderful in practice it is the most stressful thing we have ever experienced. Had it not been for the excellent service provided by Mark and Caroline who took the burden of the immigration process off us, we probably would have given up and not seen things through. The immigration process really is a minefield with a mountain of paperwork and ever changing rules. It is to the credit of Mark and Caroline that we are here (and here to stay). We can honestly say that it was all worthwhile and would have absolutely no hesitation in recommending Mark and his team to anyone who is thinking of making the move out here. It really is money well spent.

Julie Wray and Les Harrison



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### CHRISTO & YOLANDE LOUW

We had originally considered immigrating to the UK but for a variety of reasons decided not to. The agent we were using in the UK recommended that we use Lane Neave Lawyers if we were considering a move to New Zealand.

From the outset and in evaluating our case Mark Williams was straightforward and understood our concerns, which we greatly appreciated. What we really appreciated from Mark and Caroline Edwards is that they are professionals and have an excellent knowledge of all aspects of New Zealand immigration. From the first interview you know where you are with your assessment. If Mark agrees to take your case you can almost bet your bottom dollar that you will be successful. In my case I was concerned about my age which he assured me would not be a problem.

The nice thing about Lane Neave is that you know upfront what you are in for dollar wise, however you do not pay all the money upfront, it is broken down into stages, (can't ask for more than that!), you pay on performance – basically, if Lane Neave are successful you pay. I have heard a number of horror stories of other agents where the total payment had to be made upfront with no subsequent service. This shows how Lane Neave are confident in themselves and you can be confident that Lane Neave will succeed.

In our case Mark and Caroline were absolutely wonderful from Mark giving me his mobile number in case I had a problem on arrival in New Zealand which was in the middle of the night – right through to issues with my work permit. Immigration came back advising a six week waiting period. I phoned Caroline explaining that my funds were running low and that I needed to start earning Dollars. She told me to leave it in her hands and the next afternoon a temporary work permit arrived for six months with a five year work permit arriving three weeks later. If I was on my own I would have had to wait the full six weeks. At this point Lane Neave had more than paid their own fees by saving me the six weeks of waiting.

We also immediately applied for permanent residency which came through 7 months later. When I listen to other immigrants doing their own thing and the problems they had, it is not worth it. Mark and Caroline know exactly what needs to go into the application and make sure that all the necessary documentation is attached. There is no beating about the bush, and you know exactly where you stand in the whole process.

With immigration changing the rules so often especially during the recession it is a big relief to know that you have somebody like Mark and Caroline beside you in such a stressful time. I have no problem recommending Lane Neave Lawyers and have already done so a number of times. Looking at all the awards they have won it is testimony of the professional services they supply.

Christo & Yolande Louw

### BOYCE FAMILY

Lucy and I decided to emigrate to New Zealand from the UK in November 2008. We spoke to Mark and he assured me that if I arrived in New Zealand by the middle of January 2009, there would be enough time to get the residency application submitted. I should say that my 56th birthday was on March 16th, 2009 and we only had one chance to get the whole thing resolved by the birthday deadline.

I came over on my own and met Mark and Caroline on January 19th 2009. They said get a job in 2 weeks and we can do this! We were emigrating on my long term skills shortage points so it was vital that I gave them all of the relevant information.

Mark and Caroline were absolutely fantastic, without their support and encouragement, to say nothing of their professional expertise and very good relationship with the Immigration Department of New Zealand I would have been defeated.

Everything they told me happened, as they said it would and they made what could have been a very stressful process very straightforward.

We submitted the Residency Application to Immigration with 2 days to spare!

There were certain trade qualification certificates that had to be searched for in the UK by City & Guilds and this proved to be a frustrating problem and once again Mark came to the rescue with a brilliant letter to the Immigration Department which won the day and we have now been granted Residency.



LANE NEAVE LAWYERS, NEW ZEALAND

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### BOYCE FAMILY (Con't)

I have recommended Mark and Lane Neave to all of my family and friends who have expressed an interest in coming here.

You will not be disappointed with any decision you make in trusting Mark and Caroline to handle your Immigration Applications they are fantastic.

From a very delighted family happily living in New Zealand.

Derek, Lucy, Chris & Isaac Boyce

### MARK AND PAM CVITANICH

My wife, Pam and I left South Africa recently to live close to and join our 3 children and 4 grandchildren in New Zealand. Since we are both over 55 years old, we had to submit an application in January 2009 for permanent residence, which included my oldest son agreeing to sponsor our application. Due to the delay in the consideration of parental sponsorship applications of around 18 months, we had to extend our visitor's visas for another year to allow for the permanent residence application to run its course. As this was a special application, which was outside of normal policy, we phoned the Immigration Department in Christchurch on numerous occasions and even visited them to try and understand exactly what we needed to obtain this special extension to our visitors' visas. After much effort and heartache, we decided to engage Lane Neave Lawyers to help us with the application and submission thereof, as they have been in the Immigration visa and permit application game for over 2 decades.

The manner in which Mark Williams and his team advised us to tackle this matter and the preparation and submission of documents and photographs by Lane Neave with our help, was first class. I have personally dealt with a number of lawyers in the international arena when I was the head of a number of companies in South Africa and found Lane Neave up there with the best of law firms in Switzerland, USA and South Africa to name a few countries.

Our application was submitted by Mark Williams to the Immigration Department in Christchurch with an outstanding covering letter and we were shocked and pleasantly surprised that our application was approved by the Immigration Department only 3 working days after it was submitted. We commend Mark and his team for their commitment, enthusiasm, dedication and encouragement throughout the process.

Well done!!!

Mark and Pam Cvitanich

### MARK AND THERESE LESLIE

When we (Mark and Therese Leslie and our 2 children) decided to emigrate to New Zealand we spent some time calculating what it would cost us to move to the other side of the world and set up our new life. Enlisting the services of a professional immigration consultant, was an

additional cost at what is already an expensive time but we can honestly say it was worth every penny, it took a number of headaches away from us at what was a stressful time already. Compared to some of our friends who decided to 'do it themselves' we had no problems and no sleepless nights due to unforeseen issues around the paperwork.

Why we chose Lane Neave and would recommend them to others is their excellent communication, professional knowledge and friendly guidance. They are honest and realistic in their appraisal of your application and advise and guide you appropriately.

We enlisted their services to apply for Mark's temporary work visa, which was required immediately when we arrived in New Zealand and then for our permanent residence visas which have subsequently been granted. We had initial conference calls with Mark Williams while we were in the UK and through continuing regular contact with Caroline Edwards we were able to progress the time critical elements of our application whilst in transit from the UK. Lane Neave were in contact with Mark's employer in New Zealand ahead of our arrival which gave all concerned confidence in the dates that had been committed to.



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### MARK AND THERESE LESLIE (Con't)

We were also well informed and guided through the permanent residence Visa process, which was managed well and completed quickly. We were well briefed on all the supporting elements of the application, especially around the rules pertaining to jobs in specific categories (eg: long term skills shortage) which were in a constant state of change through Immigration New Zealand amendments at the time of our application.

We feel that using Lane Neave to manage our NZ visa applications was a great decision and would not hesitate to recommend you to do the same.

Mark and Therese Leslie

### JON AND KIM EVANS

I'd like to take this opportunity to formally thank Lane Neave for its assistance in the successful application for permanent residency of New Zealand for both myself and Kim.

As I write I'd also like to offer my sincere thanks for your personal assistance in bringing our application to a successful conclusion. I'm aware that on a number of occasions you have had to respond to e-mails (sometimes very long-winded!!!) and answer questions regarding my situation, all of which have been dealt with in an exceptionally professional, courteous and expedient manner.

I would have no hesitation in recommending the services of Lane Neave and particularly yourself should I know of anyone wishing to make the move that Kim and I have. Having such a professional and knowledgeable organisation on your side, coupled with the service of the allocated immigration staff, removes much of the uncertainty and worry from what is undoubtedly a stressful time.

Thanks once again.

Kind regards

Jon

### PAUL AND LINDIE DE KLERK

My wife, Lindie, and I are from Port Elizabeth. I'm 30 years old and Lindie is 27. In March 2007 we decided to travel to New Zealand on one of those "Look, See, and Decide" (LSD) trips to see if New Zealand could be a place where we would want move to. We spent a week in Auckland and another week in Christchurch to get a "feel" for the north and south island. So after only 2 weeks worth of traveling we returned home and immediately decided that Christchurch was where we wanted to be. However there were a few problem: no job offers, limited cash to sustain us until we secured jobs, and to make things worse neither of us were on the skills shortage list (I'm in real estate and Lindie has an office administration background).

Undeterred, we dived in headfirst and came to Christchurch with nothing but 2 suitcases, plenty of fear, but loads of hope. There was no turning back for us - we simply had it fixed in our minds that we had to make this work because going back to South Africa was not an option.

I was tired to fearing for my wife's safety, or lying awake at night wondering if someone was going to jump over the fence into my property.

Before long I had a job offer as Sales & Marketing Manager for a real estate investment company and Lindie was offered work as a Property Manager at Ray White Real Estate – great! Now for the work permits and permanent residence applications. Now most people told us that applying for work permits and permanent residence is a relatively simple process and that you can just do it yourself. While this is true in many cases, sooooo much can go wrong. Given the importance of getting these work permits and residence papers, I was not about to gamble with my future and "DIY" it. I wasn't prepared to use an agent either because, in my opinion, you can fork out thousands of dollars for absolutely no benefit.

Probably the best decision of my life was to marry Lindie. The second best was to move to New Zealand. A very close third was the decision to



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### PAUL AND LINDIE DE KLERK (Con't)

use Mark Williams of Lane Neave Lawyers. I am recommending to everyone I know who is planning to move to New Zealand to use Mark when applying for their work permits and permanent residence papers. The man is simply brilliant - he even negotiated an increase in pay for my job offer! Mark got my work permit for me in 2 days, and my permanent residence in under 3 months.

Many of friends who decided to "DIY" it are STILL waiting for permanent residency after many months and years. I also have some friends who submitted applications to immigration using consultants/agents – but after urging them to take advantage of Mark's free initial consultation he immediately spotted glaring problems in their applications and he managed to avert disaster. I simply cannot give enough praise or recommendation for Mark and his team at Lane Neave!

Since moving here I've had many friends and family join me in NZ. Needless to say, I don't think I'll ever be moving back to SA.

Kind regards  
Paul & Lindie de Klerk

### CHUNG FAMILY

When I had the first consultation with Mark Williams at Lane Neave last year, we were confused regarding my elderly father's visa and how to go about getting them to New Zealand to join us. Reading the requirements set out by NZ Immigration it seemed a very complex and difficult task to get our family together in New Zealand.

Mark was very honest and kind to us and we gained a good impression of him, so we decided to work with him. A few months later, NZ Immigration changed their policies, so again we met with Mark and Adele Cornelius regarding my father's visa. As before, Mark was very honest with us and gave us a range of possible scenarios. Following Mark's advice we went ahead with the preparation of their visas. The process was not easy and all of my family had a tough time but we believed that Mark and his team were doing their best for my father. We waited for the results of the visa application which took longer than we expected, and we realized that this was a challenge to Mark and his team, too.

One day, we received a phone call from Adele saying that my father's application had been granted. Our family was absolutely overwhelmed.

What Mark had done for us was absolutely amazing. We are really glad to have had this journey with Mark and his team and it was a great experience with them. Mark and his team are professional and reliable. Adele was very patient and she listened very carefully to our concerns. She always faithfully answered any questions which I asked and tried to understand our family's frustration and pain. Mark is very sincere and dedicated to his job.

Because of his dedication and faith, we have been able to obtain the visa for my father and we are really looking forward to having my father join us in New Zealand soon. The family unit is the most important thing to us and I feel that Mark understands it deeply.

We strongly recommend Mark Williams, Adele Cornelius and his team to anyone who needs help in dealing with the NZ Immigration Service.

All our family would like to express our sincere gratitude once again to Mark, Adele and their team for a great effort which produced such a marvelous result.

Chung Family

### MR WANG & MISS WANG

We used Lane Neave Lawyers (Mark Williams) to gain residency to New Zealand. This was achieved after a long drawn out process with NZ Immigration. We found Mark and his team (Alexandra & Amycla) to be very professional, very friendly and very helpful. Especially as they always thought about the best and most efficient way to solve our prior mistakes and troubles and to make us realise the need to be patient.

They got my girlfriend and I through a very difficult period of our lives out here in New Zealand. We would like to thank Mark and his colleagues at Lane Neave and would recommend them to our Chinese friends who are thinking of getting residency or going through the process.

Mr Wang (Elvis) & Miss Wang (Niki)



LANE NEAVE LAWYERS, NEW ZEALAND

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### MIKE & SUE HOWARD

We recently emigrated to New Zealand and thanks to Mark and his colleagues at Lane Neave Lawyers we were issued with our residency Visas. We initially started the application process back in December 2006 with an agent back in the UK but because of a medical issue with Sue the agent in the UK found it very difficult. I came to NZ on a 2 year work visa, started work here in Timaru whilst Sue and our two children stayed in the UK until our application was approved. As previously said our agent in the UK found it very difficult and was out of his depth. I got in touch with Mark at Lane Neave who agreed to take on our case. I was becoming very stressed having been apart from my family for so long and not knowing if residency would be granted. Mark assured me that he would do his best to get residency for my family and true to his word Mark and his staff got NZ Immigration to see sense and residency was granted.

I always found Mark and his colleagues to be very professional and helpful. All communications from his staff were straight forward and informative which went a very long way to assure us that in this very stressful period of our lives things would turn out as we wanted.

We would like to thank Mark and his colleagues at Lane Neave and would just like to say to anyone wishing to emigrate to NZ please do, as we eventually did, use Mark Williams and his colleagues at Lane Neave. You won't regret it.

Once again, a Big Thank you Mark, you helped change our lives.

Mike & Sue Howard

### MS JIANG

Mark Williams and his team were absolutely great. If you are seriously looking for assistance with immigration issues, I would definitely recommend that you contact Mark and his team at Lane Neave.

Mark was extremely professional and he achieved the aim of getting our residence visas on time and on budget. Handing over our application to Lane Neave was the best thing we could have done as it allowed us to focus on other issues.

A great service all round!

Ms Jiang